

people USA

Where hope greets you at the door,
and recovery is the expectation



Our mission is to educate, support, and empower people and communities to understand, manage, and overcome mental health, addiction, and social determinant of health challenges.

2022 ANNUAL REPORT

A Few Words from People USA's CEO Steve Miccio

People USA was born out of the Human Rights Movement with the belief that people with lived experience can achieve greater results if we come together to work as a team. We, as a Peer-run organization, are the evidence of wellness and recovery, and having that knowledge can be powerful if used to help others. This makes me particularly proud of the results in this annual report because it shows how our hard work has paid off to help our community.

2022 was spent designing services to meet the evolving and urgent needs of our community. This includes planning the implementation of new programs, improving our internal infrastructure, and growing our leadership team to meet the challenges of tomorrow.

It is my honor and privilege to work with such a supportive Board of Directors and with such a compassionate staff that cares so deeply about the individuals we serve. We will continue to strive to provide the most compassionate and recovery-focused care in the future.



Thank you,

A handwritten signature in black ink, appearing to read "Steve Miccio". The signature is fluid and cursive, written over a white background.

Steve Miccio
CEO of People USA

Board of Directors

Patrick Muller - Chair

Stephina De Felice - Co-Chair

James Teed - Treasurer

Andrea Pesavento - Secretary

Andrew Cohen - Board Member

Paul Brooks - Board Member

Rob Ranieri - Board Member

Craig Irwin - Board Member

Welcome New Board Members



Bernadette Klein

Franchisee for Jersey Mike's Subs with work experience in customer service, marketing, and business. Bernadette loves People USA's mission and peer-led model. Bernadette personally wants to help people and with People USA's mission working perfectly with Jersey Mikes' give-back module, she can further connect with local communities while giving back!



Ed Marchigiani

Franchisee for Jersey Mike's Subs with work experience in construction and business. Ed likes People USA's mission and the continued growth of the organization, including the Stabilization Center and how it is open to all sorts of struggles.



Putnam Rose House Living Room



Peers at Dutchess Rose House Living Room



Ulster County Legislator Megan Sperry visiting Crisis Stabilization Center

Rose Houses

People USA created and operates Rose Houses. The 1st peer-run crisis respites, or short-term crisis residence in New York State. Currently, there are 4 houses serving 6 New York Counties.

We have helped open 42 Crisis Respite using the Rose House model in Alaska, California, Georgia, Massachusetts, Michigan, Minnesota, Nebraska, New Jersey, New York, North Carolina, Pennsylvania, Vermont, Washington, Wisconsin, and Europe.

We are currently developing over 5 more new Rose Houses across the U.S. and in the Netherlands. New York State based its Residential Crisis Support regulations, guidelines, licensure, and billing rates on People USA's model.

About the Model: Rose Houses are 24/7 home-like alternatives to using hospital psych. In ERs and inpatient units, where guests can work with highly skilled and trained staff on a full, customizable menu of services designed to help them understand, manage, and overcome the underlying causes of their crises, now and in the future.

Crisis Stabilization Centers

People USA created and operates the Dutchess County Stabilization Center, the 1st Crisis Stabilization Center in the Northeastern United States, and the 1st peer-led in the world. We are currently developing our 2nd and 3rd in the New York Counties area. New York State based its new Crisis Stabilization Center regulations, guidelines, licensure, and billing rates on People USA's model.

About the Model: People USA's Crisis Stabilization Centers are a 24/7 community crisis response hub. Where people of all ages, adults, children, and families can connect immediately with an array of healthcare professionals and providers, to address any mental health, addiction, or social determinant of health needs. The service is 100% voluntary, where people can walk in on their own or be brought by law enforcement or emergency service personnel on crisis intervention calls and can stay up to 23.59 hours.

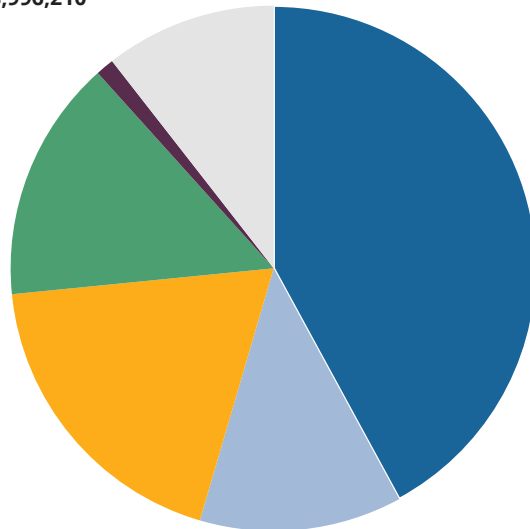
Financial Trends

Year	2020	2021	2022
Total Assets	\$ 2,218,990	\$ 2,948,791	\$ 3,622,693
Total Liabilities	\$ 845,649	\$ 1,562,301	\$ 2,657,140
Net Assets	\$ 1,373,341	\$ 1,386,490	\$ 965,553
Current Assets	\$ 1,987,591	\$ 2,089,810	\$ 2,275,644
Current Liabilities	\$ 812,686	\$ 1,019,953	\$ 1,762,673
Current Ratio	2.45	2.05	1.29
Grants & Contracts	\$ 4,965,685	\$ 6,552,554	\$ 7,872,533
Other Income	\$ 524,176	\$ 279,692	\$ 702,740
Total Income	\$ 5,489,861	\$ 6,832,246	\$ 8,575,273
Total Expenses	\$ 5,198,263	\$ 6,819,691	\$ 8,996,210
Current Year Results	\$ 291,598	\$ 12,555	\$ 420,937

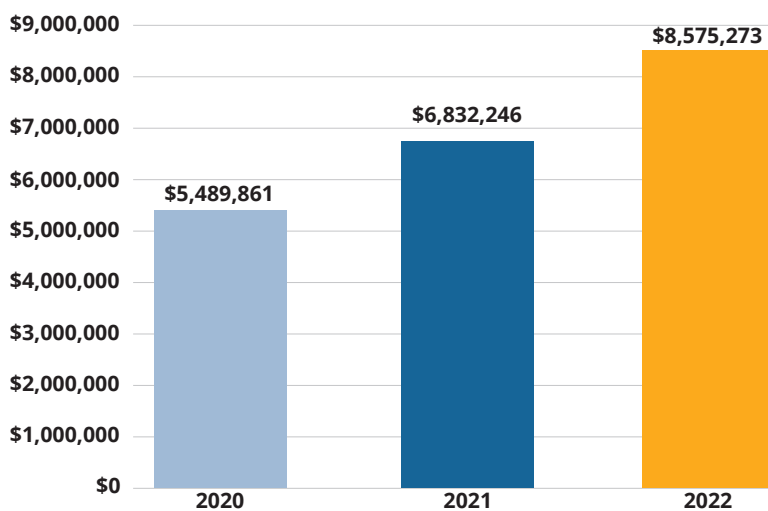
2022 Expenses

Total Expenses: \$8,996,210

Personal Services	\$ 3,785,322 (42%)
Admin	\$ 1,120,111 (12%)
OTPS	\$ 1,700,174 (19%)
Property	\$ 1,341,801 (15%)
Equipment	\$ 101,211 (1%)
Fringe	\$ 947,593 (11%)



Total Income



Dutchess County Stabilization Center

Full-Service Walk-In Community Crisis Response-Hub

Total Unduplicated Guests: 2280

"From a parent's point of view, you all are fantastic. It's a safe place, the CM was great and made my son very comfortable"

- Mother of Stabilization Center Guest

Rose Houses

Home-like alternatives to using hospital psychiatric inpatient units.

Total Duplicated Guests: 265

Total Unduplicated Guests: 175

"I would like to say I am truly thankful for the kind support and resources you all provided for me during my stay at The Rose House in Walden, NY. Before I arrived here, I was struggling pretty badly. I needed an escape from my life back home. I needed sanctuary, peace of mind, and that's what you gave me."

- Rose House Guest

Care Coordination

Health benefit for individuals with Medicaid insurance that links individuals to community service and care

Total Participants Served: 82

Peer Support

Personalized wellness and whole-health coaching with embedded peers.

Total Participants Served: 668



Our staff celebrating Spirit Week outside Poughkeepsie office

Supportive Housing

Independent Housing in Community with Mobile Services & Supports

Total Participants Housed: 120

“I have been struggling with securing permanent, stable housing for some time now.” People USA’s staff, Genevieve, “has done more for me in two months than other case workers have done for me in three years’ time. Within months of meeting her, I have been off the streets, assigned multiple caseworkers, applied for Section 8, and completed an SPOA application. These events have changed my life and given me a newfound hope to be the best version of myself.”

– Supportive Housing Participant

CORE Services

Community Oriented Recovery and Empowerment provides eligible adult Medicaid beneficiaries with services.

Total Participants Served: 14

Law Enforcement CIT Training

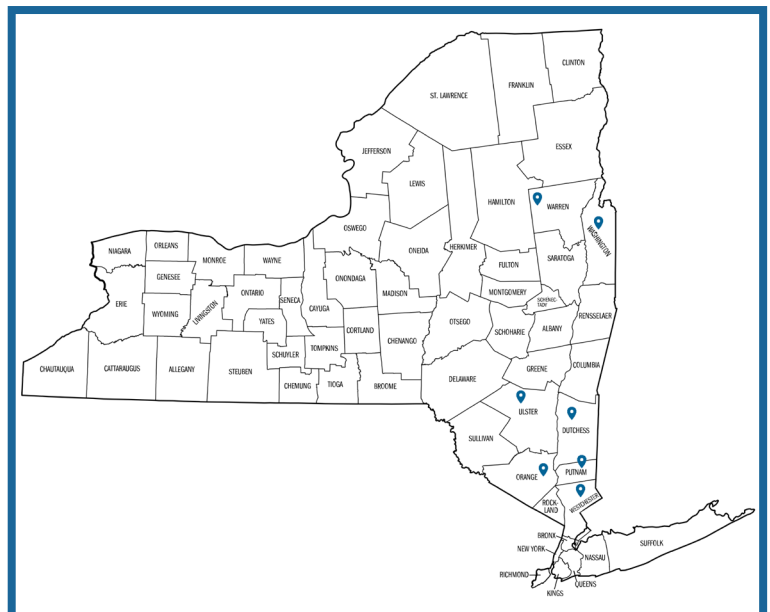
People USA has organized and provided Crisis Intervention Team (CIT) training to law enforcement in several counties in New York State, and in 2022 trained 29 officers.

CIT Training is designed to equip responding officers with the skills, knowledge, and community connections. The five main goals of this program are to be able to engage safely and effectively with people in crisis, improve the overall safety of such interactions for all parties included, divert people from the criminal justice system whenever possible, reduce repeat Emotionally Disturbed Person (EDP) calls, and link people in need to the best local services, supports, and resources.



Crisis Intervention Team (CIT) Training Class

People USA New York Locations





Contact Information

Phone: (845) 452-2728
Email: info@people-usa.org
Website: people-usa.org



Main Office

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Poughkeepsie, NY 126



Ulster County

572 Broadway
Kingston, NY 12401



Social Media

@peopleusanow
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SAVE THE DATE FOR OUR ANNUAL BREAKFAST A LIVE COMMUNITY THEATER EVENT

Ulster Performing Arts Center (KINGSTON, NY) Thursday, October 26, 2023, 9:00 AM to 10:30 AM

Featuring a Networking Breakfast, Award Ceremony, Live Theater: Shifting the Paradigm of Behavior Health Response, Open Discussion with Community Providers, and receive a FREE CEU.